VŜAC

FY 21

Testimony before enate Finance Committee February 11, 2020 **Thomas A. Little,** Vice President, General Counsel, And Assistant Secretary

Vermont Student Assistance Corporation



VSAC opens the doors to education:

- Administers Vermont's 529 college savings plan, with 22,478 accounts worth \$406 million.
- Provides career and education counseling to 7,500 students of all ages
- Provide financial aid and forms nights in nearly every high school
- Administers the Vermont State Grant program for low-income Vermonters
- Administers 150 scholarship programs worth \$5.4 million annually just for Vermonters
- Provides \$50 million in student and parent loans to help cover the cost of education and training
- Provides comprehensive loan counseling to borrowers

Source: VSAC FY19 Program Statistics

VSAC Program Measures

- ☐ Vermont's 529 plan
- ☐ Dual Enrollment and Early College Stipend
- ☐ Scholarships
- VT State Grants
- ☐ State Student Loans
- ☐ Research and Policy



Saving for the future generation

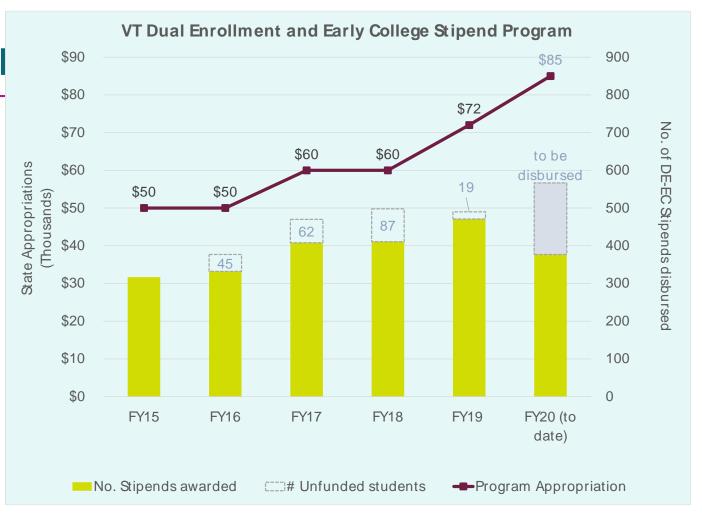
- The Vermont Higher Education Investment Plan seeks to help families begin to save early and reduce their need for borrowing when the time comes to pursue postsecondary education or training.
- As of August 31, 2019 VHEIP had nearly 22,500 active accounts and \$406 million in assets.
- Since its inception, VHEIP families have withdrawn more than \$207.4 million to help more than 8,738 students pay for college.
- Vermonters used over \$41 million in FY19 to cover education and training costs.





Dual Enrollment & Early College Stiper

- A need-based stipend for high school juniors and seniors who enroll in early college or oncampus dual enrollment classes.
- Awards \$150 to cover the expenses of books, fees, and/or transportation
- Thanks to the FY19 appropriation we anticipate funding the May-June summer term.



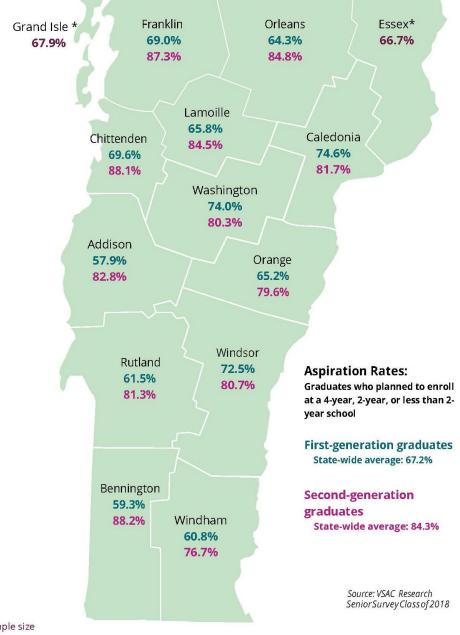


Aspiration initiatives

The Aspiration Project aims to increase postsecondary aspiration and continuation rates.

In AY 18-19, over 1,400 middle and high school students were served by the project at the following schools:

- Hazen Union High School
- Twinfield Union School
- Spaulding High School
- Central Vermont Career Center



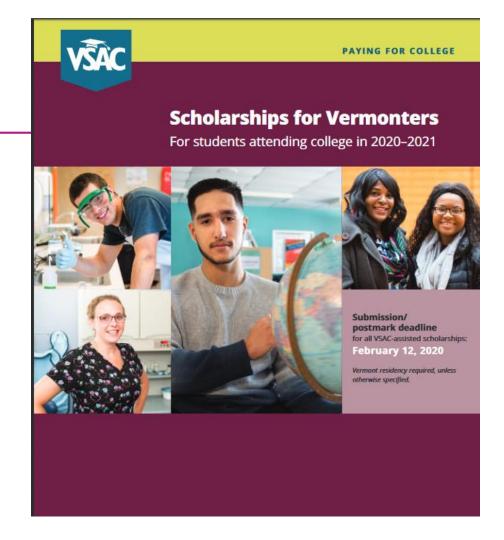
^{*}Small sample size

Scholarship Program

VSAC administers 150 scholarship programs – large and small – that help Vermonters pay for school.

In FY19:

- 3,195 scholarship awards were disbursed
- Worth \$5.4 million dollars



Students can find college scholarship information through VSAC's scholarships booklet



Credential of Value Scholarship

Established in FY2019, this scholarship was created by *The Curtis Fund* to support students pursuing certificate programs.

The Hoehl Foundation added \$300,000 over 3 years to the program in FY2020

Scholarship's Priorities:

- Lead to high demand/livable wage jobs as identified by the McClure Foundation
- Statewide geographic diversity
- Stackable credentials
- Gender diversity
- Field of study diversity

Outcomes:

- 62 students awarded to date
- 24 fields of study in FY '20



Vermont State Grant programs

In the 2018-2019 academic year (FY 2019), VSAC awarded 11,776 need-based education grants to students attending school full- or part-time or enrolled in nondegree courses of study.

VSAC Appropriation FY20: \$20,478,588

VT Grant Program	FY19 Grant Awards
Full-time	7,710
Part-time	2,578
Advancement	1,478

NEW in 2019: Micro-grants

Unexpected expenses can derail even the most dedicated of students.

Almost 70 students slated to drop out of school have received a small grant of \$400 or less to help address unexpected expenses.

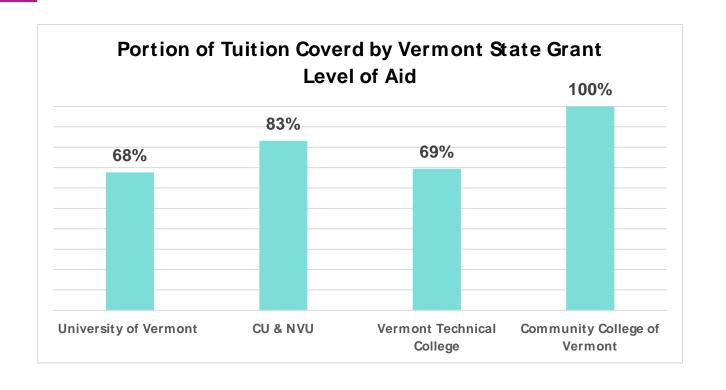
- 1. Computer issues
- 2. Car repair/tires
- 3. Food insecurity
- 4. Help with housing deposits

Source: VSAC FY19 Program Statistics

What is Level of Aid?

The Vermont State Grant is designed to work in conjunction students' Pell Grant and family resources to assist families in paying for college.

Lowest income Vermonters attend CCV tuition free

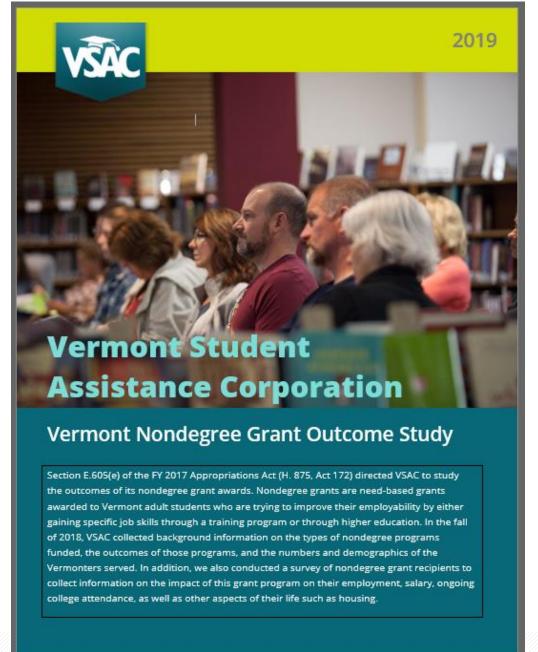




Opening doors for adult students

Vermont Nondegree Grant Outcome Study (2019)

Findings from the latest survey of Nondegree grant recipients awarded for academic year 2017-2018





Vermont Advancement Grant

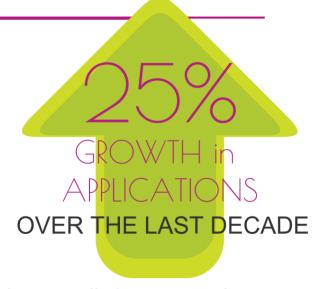
The average Advancement Grant recipient is:







\$19,750
AVERAGE ANNUAL INCOME



Despite historically low unemployment rates, adult Vermonters increasingly turn to the Advancement Grant to grow and develop new skills.

In recognition, the Vermont Legislature approved additional one-time funding in the program for FY20.



Vermont Advancement Grant

Helping adults advance in Vermont's workforce

In FY19, 1,247 Vermonters used their Advancement Grant (nee Nondegree Grant):

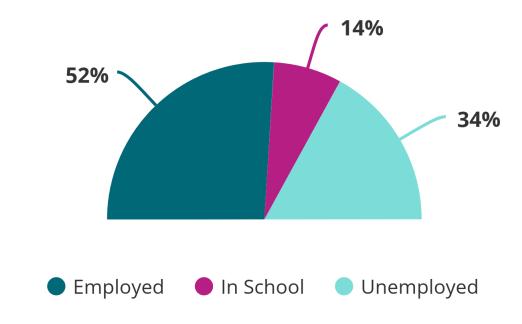
To enter the trades, such as:

- construction workers
- linemen
- cosmetologists
- culinary arts

As well as:

- Earn CDL licenses
- Obtain certification as childcare providers
- Enter healthcare professions such as LNAs and dental assistants

Those Who Were Unemployed BEFORE Taking the Nondegree Course Are Working or in School





State Loan Program by the numbers

- VSAC issued \$50 Million in Parent and Student Loans
- Delinquency rates under 2%
- Borrower Benefits
 - Borrowers saved \$1.7 million in FY '19
 - \$180.5 million saved since 1995
- Scam Prevention
 - Work directly to protect Vermont borrowers
 - Work with Vermont's Attorney General to educate borrowers
 - Collaborate with Vermont's Congressional Delegation





Student Loan Servicer: Licensing Status*

The following matrix represents the status of VSAC's student loan servicing licensure, consistent with enacted state law.

State	Licensed Student Loan Servicer	License Pending	License Not Required – Student Loan Servicing Requirements Apply	License Not Required – No Student Loan Servicing Requirements Apply	
Connecticut	X				
District of Columbia	Χ				
California	Χ				
Rhode Island	Χ				
Colorado	Χ				
New York		X			
Maine		X			
Washington			X		
Illinois				X	
New Jersey	Law is effective, but NJhas not yet released instructions on how to become licensed.				

* As of February 10, 2020

After college: help is a phone call away

- Vermont Advantage Loan Coach: free, in-depth personalized education debt counseling.
- VSAC's **Customer Relations team** works closely with borrowers to help them understand all the repayment options available to them.

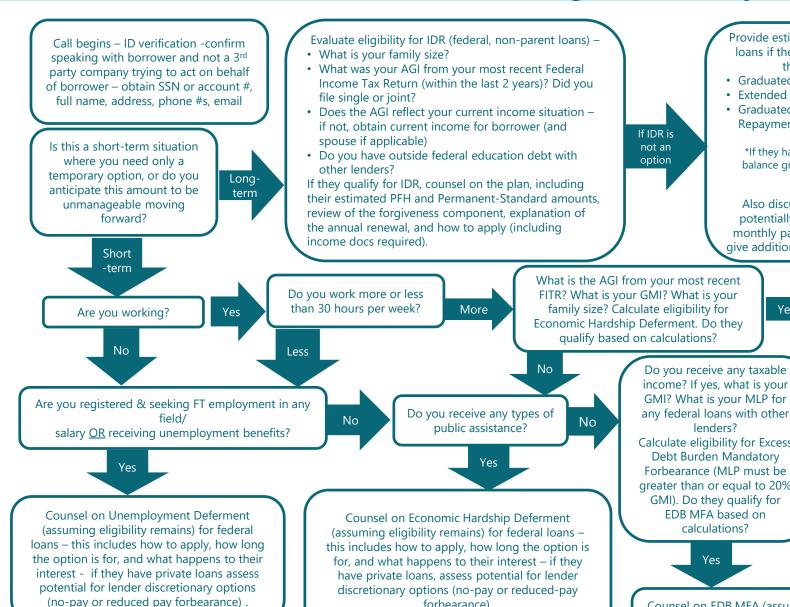


"I can't thank you all enough for the help and patience over the years. I still have a loan for my daughter, but VSAC helped my son become a VT State police officer. Nothing but kudos to all of you there!"

~Susan

Customer Calls to Communicate Trouble Making Their Loan Payment

forbearance).



Provide estimates for their federal loans if they switched to one of the following:

- Graduated Repayment
- Extended Repayment*
- · Graduated Extended Repayment*

Yes

*If they have a current principal balance greater than or equal to \$30,000

Also discuss consolidation to potentially extend term, lower monthly payments, and possibly give additional repayment options.

Counsel on Economic

Hardship (assuming

eligibility remains) for

federal loans – this

includes how to apply,

how long the option is

for, and what happens

to their interest – if

they have private

loans, assess potential

for lender discretionary

options (no-pay or

reduced-pay

forbearance).

If they've indicated they are working

Where do you work?

Counsel on Public Services Forgiveness and/or non-PSLF Forgiveness Programs (e.g. Teacher Loan Forgiveness) if they indicate they are employed in a job that is eligible for forgiveness and they have federal loans.

Where do you work?

income? If yes, what is your GMI? What is your MLP for any federal loans with other lenders? Calculate eligibility for Excess Debt Burden Mandatory Forbearance (MLP must be greater than or equal to 20% GMI). Do they qualify for EDB MFA based on

calculations?

Yes

No

If they don't qualify for entitlements on federal loans, assess eligibility for a lender discretionary option (such as a No-Pay Forbearance) – this includes a review of past forbearance use – to determine whether a forbearance can be offered.

Counsel on EDB MFA (assuming eligibility remains) for federal loans – this includes how to apply, how long the option is for, and what happens to their interest – if they have private loans, assess potential for lender discretionary options (no-pay or reduced-pay forbearance.

VSAC Research: Informing Policy

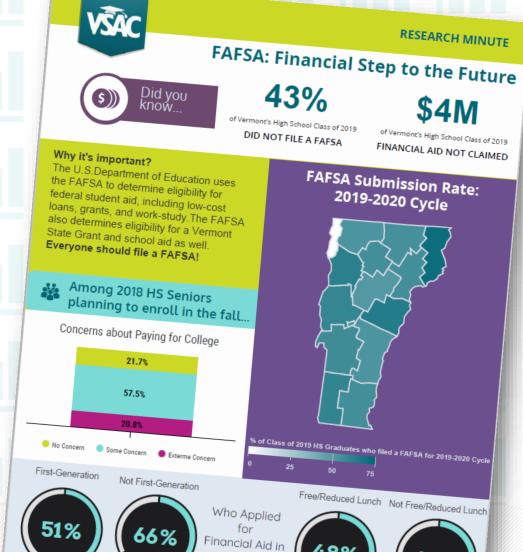
• Class of 2012 Report Series

• Non-Degree Survey

VSAC Research Minute



• FY19 County Facts





VERMONT's Education Pipeline

Our Class of 2012 Senior Survey findings show that we are losing human capital at every point along the path to higher education.

Four years after graduating from high school, 3.4 out of 10 Vermont students have earned a two- or four-year degree.

These numbers, however, vary considerably when we consider gender, first-generation status, academic preparation and geographic region.

in 4 years







Creating opportunities for all Vermont students, but especially for those —of any age—who believe that the doors to education and training are closed to them.

